#### § 1201.5 If a claim is not excluded from these regulations, may it be compromised, suspended, terminated, or waived?

Nothing in this part precludes:

- (a) The compromise, suspension, or termination of collection actions, where appropriate under the FCCS, or the use of alternative dispute resolution methods if they are consistent with applicable law and regulations.
- (b) An employee from requesting waiver of an erroneous payment under 5 U.S.C. 5584, 10 U.S.C. 2774, or 32 U.S.C. 716, or from questioning the amount or validity of a debt, in the manner set forth in this part.

#### § 1201.6 What is a claim or debt?

A claim or debt is an amount of money, funds, or property that has been determined by an agency official to be due the United States from any person, organization, or entity except another Federal agency (see § 1201.3).

## § 1201.7 Why does NARA have to collect debts?

Federal agencies are required to try to collect claims of the Federal Government for money, funds, or property arising out of the agency's activities.

## § 1201.8 What action might NARA take to collect debts?

- (a) There are a number of actions that NARA is permitted to take when attempting to collect debts. These actions include:
- (1) Salary, tax refund or administrative offset, or administrative wage garnishment (*see* subparts C, D, E, and F of this part respectively); or
- (2) Using the services of private collection contractors.
- (b) In certain instances, usually after collection efforts have proven unsuccessful, NARA transfers debts to the Treasury for collection or refers them to the DOJ for litigation (see §§ 1201.10 and 1201.11).

## §1201.9 What rights do I have as a debtor?

As a debtor you have several basic rights. You have a right to:

(a) Notice as set forth in these regulations (see §1201.14);

- (b) Inspect the records that NARA has used to determine that you owe a debt (*see* § 1201.14);
- (c) Request review of the debt and possible payment options (see §1201.17);
- (d) Propose a voluntary repayment agreement (see § 1201.19); and/or
- (e) Question if the debt is excluded from these regulations (*see* § 1201.5(b)).

#### Subpart B—General Provisions.

# §1201.10 Will NARA use a cross-servicing agreement with the Department of the Treasury to collect its claims?

- (a) NARA may enter into a crossservicing agreement that authorizes the Treasury to take the collection actions described in this part on behalf of NARA. This agreement will describe procedures that the Treasury uses to collect debts. The debt collection procedures that the Treasury uses are based on 31 U.S.C. chapter 37.
- (b) NARA must transfer to the Treasury any debt that has been delinquent for a period of 180 days or more so that the Secretary of the Treasury may take appropriate action to collect the debt or terminate collection action. NARA may also transfer to the Treasury any debt that is less than 180 days delinquent.
- (c) Paragraph (b) of this section will not apply to any debt or claim that:
- (1) Is in litigation or foreclosure;
- (2) Will be disposed of under an approved asset sales program;
- (3) Has been referred to a private collection contractor for collection for a period of time acceptable to the Secretary of the Treasury;
- (4) Is at a debt collection center for a period of time acceptable to the Secretary of the Treasury;
- (5) Will be collected under internal offset procedures within 3 years after the date the debt or claim is first delinquent; or
- (6) Is exempt from this requirement based on a determination by the Secretary of the Treasury.

## § 1201.11 Will NARA refer claims to the Department of Justice?

NARA will refer to DOJ for litigation claims on which aggressive collection actions have been taken, but which